



June 16, 2011

**To our Driscopipe®8000 Pipe Customers:**

**Re: Commonly asked questions**

Last month we issued you a letter telling you that we were investigating a report of degraded Driscopipe® 8000 pipe. We committed to providing you updates, and offer the following responses to your commonly asked questions.

- **Where has the problem been reported?**  
The report of degraded material occurred in the state of Arizona.
- **Which plant did the pipe ship from?**  
The plant location of the samples is not visible on the print line for all of the samples that we have received. However, where the print line is visible the Driscopipe® 8000 pipe was manufactured at Phillips Driscopipe's Watsonville, California plant.
- **What caused the pipe to degrade?**  
The cause of the degradation is still under investigation. It is not yet know if the cause is related to the material, the manufacture, or conditions the pipe encountered in the field.
- **Should we put together a program to investigate Driscopipe® 8000 installations?**  
We understand that some of our customers plan to sample pipes in their system. However, Performance Pipe has only requested that you advise us if you are aware of any pipes that show the degradation that we described in our earlier letter.
- **Should we notify our state commissioner?**  
Performance Pipe sent a copy of the letter to the director of DOT PHMSA - Pipeline Safety Training. Performance Pipe also sent a copy of the letter to the Plastic Pipe Database Committee (PPDC). Performance Pipe is not aware of any additional notification requirements including any requirement for a particular state.
- **What should we do with the pipe?**  
At this time, Performance Pipe has no reason to believe that your Driscopipe® 8000 pipe will not continue to perform as expected and, therefore, we do not have any specific guidance regarding steps you need to take in response to our earlier letter. If you are aware of affected or potentially affected Driscopipe® 8000 pipe, please notify us immediately.

Please continue to let us know if you have any questions or concerns. We will provide additional updates as available.

Sincerely,

**Karen S. Lively, P.E.**  
Technical Manager